

**Los Angeles County
Board of Supervisors**

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John F. Schunhoff, Ph.D.
Chief Deputy Director

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Los Angeles, CA 90012

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Fax: (213) 481-0503

www.dhs.lacounty.gov

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.



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June 28, 2011

TO: Each Supervisor

FROM: Mitchell H. Katz, M.D.
Director

SUBJECT: **STATUS REPORT ON KEY INDICATORS OF PROGRESS, HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #58 (Agenda Item #S-1, June 28, 2011)**

This is to provide your Board with the bi-monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of May 2011.

Census Trending (ADC includes Psychiatric & Newborn Patients)

The Average Daily Census (ADC) for the month of May was 575 out of 671 licensed beds, an estimated 84% utilization rate (86% occupancy). The census for Medical/Surgical units was an estimated 96% utilization rate (98% occupancy) for May 2011.

Emergency Department (ED) Indicators

Attachment #1 demonstrates favorable decreases in key indicators such as Average Length of Stay (ALOS) and Left Without Being Seen (LWBS).

The ED Boarding Time, ED Wait Time indicators as well as the number of patients transferred out remained relatively stable during this period. The Dangerously Overcrowded Level Comparison is 13% for this period, which represents an increase from 8% last month.

If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer at (323) 409-2800.

PD:bh

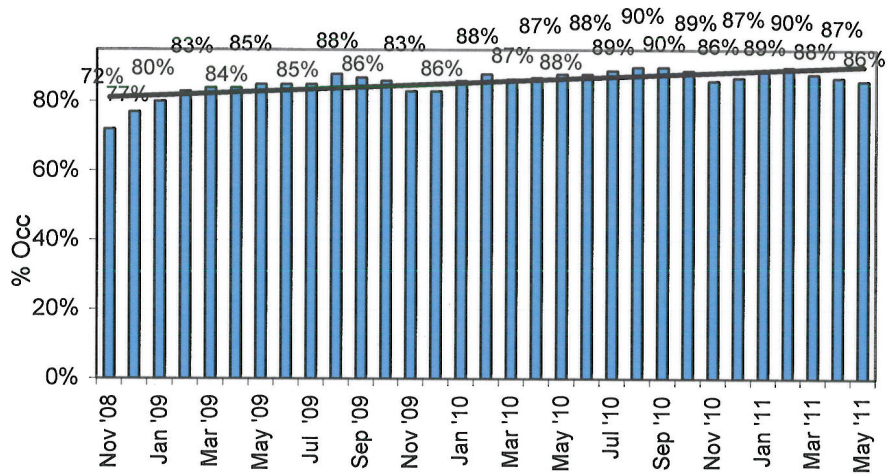
Attachments

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors

LAC+USC Medical Center
Operational Monitoring Report
Reporting Period – May 2011

Indicator	Definition	Data	Comments																																																																																		
Indicator #1 – Trends in Average Daily Census and Hospital Operations Metrics																																																																																					
1a. Average Daily Census (ADC)	<p>ADC: A measure of the total number of inpatients occupying licensed beds on a daily basis reported as the arithmetic mean.</p> <p>Calculation: Total number of admitted inpatients at 12:00 AM midnight daily, summed over the month and divided by the total number of days in the month.</p> <p>Source of Data: Affinity</p>	<p style="text-align: center;">ADC</p> <table><thead><tr><th>Month</th><th>ADC</th></tr></thead><tbody><tr><td>Oct '06</td><td>637</td></tr><tr><td>Nov '06</td><td>596</td></tr><tr><td>Dec '06</td><td>623</td></tr><tr><td>Jan '07</td><td>612</td></tr><tr><td>Feb '07</td><td>605</td></tr><tr><td>Mar '07</td><td>625.5</td></tr><tr><td>Apr '07</td><td>623</td></tr><tr><td>May '07</td><td>590</td></tr><tr><td>Jun '07</td><td>609</td></tr><tr><td>Jul '07</td><td>605</td></tr><tr><td>Aug '07</td><td>583</td></tr><tr><td>Sep '07</td><td>611</td></tr><tr><td>Oct '07</td><td>578</td></tr><tr><td>Nov '07</td><td>491</td></tr><tr><td>Dec '07</td><td>551</td></tr><tr><td>Jan '08</td><td>563</td></tr><tr><td>Feb '08</td><td>577</td></tr><tr><td>Mar '08</td><td>572</td></tr><tr><td>Apr '08</td><td>573</td></tr><tr><td>May '08</td><td>589</td></tr><tr><td>Jun '08</td><td>581</td></tr><tr><td>Jul '08</td><td>567</td></tr><tr><td>Aug '08</td><td>559</td></tr><tr><td>Sep '08</td><td>578</td></tr><tr><td>Oct '08</td><td>592</td></tr><tr><td>Nov '08</td><td>586</td></tr><tr><td>Dec '08</td><td>588</td></tr><tr><td>Jan '09</td><td>595</td></tr><tr><td>Feb '09</td><td>592</td></tr><tr><td>Mar '09</td><td>596</td></tr><tr><td>Apr '09</td><td>604</td></tr><tr><td>May '09</td><td>598</td></tr><tr><td>Jun '09</td><td>596</td></tr><tr><td>Jul '09</td><td>581</td></tr><tr><td>Aug '09</td><td>581</td></tr><tr><td>Sep '09</td><td>593</td></tr><tr><td>Oct '09</td><td>600</td></tr><tr><td>Nov '09</td><td>586</td></tr><tr><td>Dec '09</td><td>577</td></tr><tr><td>Jan '10</td><td>575</td></tr></tbody></table>	Month	ADC	Oct '06	637	Nov '06	596	Dec '06	623	Jan '07	612	Feb '07	605	Mar '07	625.5	Apr '07	623	May '07	590	Jun '07	609	Jul '07	605	Aug '07	583	Sep '07	611	Oct '07	578	Nov '07	491	Dec '07	551	Jan '08	563	Feb '08	577	Mar '08	572	Apr '08	573	May '08	589	Jun '08	581	Jul '08	567	Aug '08	559	Sep '08	578	Oct '08	592	Nov '08	586	Dec '08	588	Jan '09	595	Feb '09	592	Mar '09	596	Apr '09	604	May '09	598	Jun '09	596	Jul '09	581	Aug '09	581	Sep '09	593	Oct '09	600	Nov '09	586	Dec '09	577	Jan '10	575	ADC provided as background information.
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1b. Occupancy Rate LAC+USC Medical Center	<p>Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period.</p> <p>Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.</p> <p>Source of Data: Affinity</p> <p>Target: 95%</p>	<p>1. Medical Center Licensed Occupancy Rate (excluding Newborns) = Med Center Census – Newborns / 600</p>  <table><caption>Medical Center Licensed Occupancy Rate (excluding Newborns)</caption><tr><th>Month</th><th>Occupancy Rate (%)</th></tr><tr><td>Nov '08</td><td>72%</td></tr><tr><td>Dec '08</td><td>77%</td></tr><tr><td>Jan '09</td><td>80%</td></tr><tr><td>Feb '09</td><td>83%</td></tr><tr><td>Mar '09</td><td>84%</td></tr><tr><td>Apr '09</td><td>85%</td></tr><tr><td>May '09</td><td>85%</td></tr><tr><td>Jun '09</td><td>85%</td></tr><tr><td>Jul '09</td><td>88%</td></tr><tr><td>Aug '09</td><td>86%</td></tr><tr><td>Sep '09</td><td>83%</td></tr><tr><td>Oct '09</td><td>86%</td></tr><tr><td>Nov '09</td><td>86%</td></tr><tr><td>Dec '09</td><td>88%</td></tr><tr><td>Jan '10</td><td>87%</td></tr><tr><td>Feb '10</td><td>88%</td></tr><tr><td>Mar '10</td><td>87%</td></tr><tr><td>Apr '10</td><td>88%</td></tr><tr><td>May '10</td><td>89%</td></tr><tr><td>Jun '10</td><td>90%</td></tr><tr><td>Jul '10</td><td>89%</td></tr><tr><td>Aug '10</td><td>89%</td></tr><tr><td>Sep '10</td><td>90%</td></tr><tr><td>Oct '10</td><td>86%</td></tr><tr><td>Nov '10</td><td>89%</td></tr><tr><td>Dec '10</td><td>87%</td></tr><tr><td>Jan '11</td><td>90%</td></tr><tr><td>Feb '11</td><td>88%</td></tr><tr><td>Mar '11</td><td>88%</td></tr><tr><td>Apr '11</td><td>86%</td></tr><tr><td>May '11</td><td>86%</td></tr></table>	Month	Occupancy Rate (%)	Nov '08	72%	Dec '08	77%	Jan '09	80%	Feb '09	83%	Mar '09	84%	Apr '09	85%	May '09	85%	Jun '09	85%	Jul '09	88%	Aug '09	86%	Sep '09	83%	Oct '09	86%	Nov '09	86%	Dec '09	88%	Jan '10	87%	Feb '10	88%	Mar '10	87%	Apr '10	88%	May '10	89%	Jun '10	90%	Jul '10	89%	Aug '10	89%	Sep '10	90%	Oct '10	86%	Nov '10	89%	Dec '10	87%	Jan '11	90%	Feb '11	88%	Mar '11	88%	Apr '11	86%	May '11	86%	For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.
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<p>2a.</p> <p>Median Emergency Department Boarding Time (EDBT)</p> <p>*Harris Rodde Indicator</p>	<p>Boarding Time: Time from MD Admit time (effective date and time of pre-admit) to time the patient actually leaves the ED en route to assigned bed (effective date and time of the ED disposition).</p> <p>Calculation: The middle value in the set of individual boarding times for the month arranged in increasing order. If there is an even number of values, then the median is the average of the middle two values.</p> <p>Source of Data: Affinity</p> <p>Target: Less than 7 hours.</p>	<p>Median EDBT</p> <table border="1"> <caption>Median EDBT Data (Approximate values from chart)</caption> <thead> <tr> <th>Month</th> <th>Adult (hr:min)</th> <th>Peds (hr:min)</th> <th>Total (hr:min)</th> </tr> </thead> <tbody> <tr><td>Nov '08</td><td>4:12</td><td>2:18</td><td>4:28</td></tr> <tr><td>Dec '08</td><td>4:58</td><td>2:17</td><td>4:33</td></tr> <tr><td>Jan '09</td><td>5:22</td><td>2:21</td><td>4:28</td></tr> <tr><td>Feb '09</td><td>5:14</td><td>3:00</td><td>4:44</td></tr> <tr><td>Mar '09</td><td>6:06</td><td>2:22</td><td>4:00</td></tr> <tr><td>Apr '09</td><td>7:43</td><td>2:32</td><td>4:00</td></tr> <tr><td>May '09</td><td>6:08</td><td>2:31</td><td>4:34</td></tr> <tr><td>Jun '09</td><td>5:00</td><td>2:36</td><td>3:38</td></tr> <tr><td>Jul '09</td><td>5:37</td><td>2:35</td><td>3:54</td></tr> <tr><td>Aug '09</td><td>5:13</td><td>2:39</td><td>4:32</td></tr> <tr><td>Sep '09</td><td>5:37</td><td>2:53</td><td>4:41</td></tr> <tr><td>Oct '09</td><td>5:37</td><td>2:40</td><td>4:44</td></tr> <tr><td>Nov '09</td><td>4:36</td><td>2:32</td><td>3:57</td></tr> <tr><td>Dec '09</td><td>4:02</td><td>2:47</td><td>3:45</td></tr> <tr><td>Jan '10</td><td>5:55</td><td>3:05</td><td>5:14</td></tr> <tr><td>Feb '10</td><td>6:47</td><td>2:43</td><td>4:45</td></tr> <tr><td>Mar '10</td><td>6:23</td><td>2:27</td><td>5:42</td></tr> <tr><td>Apr '10</td><td>6:44</td><td>2:28</td><td>5:10</td></tr> <tr><td>May '10</td><td>8:44</td><td>2:16</td><td>5:29</td></tr> <tr><td>Jun '10</td><td>10:26</td><td>1:59</td><td>5:48</td></tr> <tr><td>Jul '10</td><td>11:32</td><td>2:14</td><td>8:44</td></tr> <tr><td>Aug '10</td><td>9:03</td><td>2:20</td><td>9:03</td></tr> <tr><td>Sep '10</td><td>7:57</td><td>2:07</td><td>6:27</td></tr> <tr><td>Oct '10</td><td>6:18</td><td>2:10</td><td>5:11</td></tr> <tr><td>Nov '10</td><td>6:39</td><td>2:08</td><td>5:33</td></tr> <tr><td>Dec '10</td><td>7:41</td><td>2:23</td><td>7:41</td></tr> <tr><td>Jan '11</td><td>9:37</td><td>2:04</td><td>8:36</td></tr> <tr><td>Feb '11</td><td>11:22</td><td>2:04</td><td>6:09</td></tr> <tr><td>Mar '11</td><td>7:27</td><td>1:57</td><td>6:03</td></tr> <tr><td>Apr '11</td><td>7:09</td><td>2:00</td><td>6:09</td></tr> <tr><td>May '11</td><td>7:28</td><td>2:00</td><td>6:09</td></tr> </tbody> </table> <p>May '11 data is Preliminary data</p>	Month	Adult (hr:min)	Peds (hr:min)	Total (hr:min)	Nov '08	4:12	2:18	4:28	Dec '08	4:58	2:17	4:33	Jan '09	5:22	2:21	4:28	Feb '09	5:14	3:00	4:44	Mar '09	6:06	2:22	4:00	Apr '09	7:43	2:32	4:00	May '09	6:08	2:31	4:34	Jun '09	5:00	2:36	3:38	Jul '09	5:37	2:35	3:54	Aug '09	5:13	2:39	4:32	Sep '09	5:37	2:53	4:41	Oct '09	5:37	2:40	4:44	Nov '09	4:36	2:32	3:57	Dec '09	4:02	2:47	3:45	Jan '10	5:55	3:05	5:14	Feb '10	6:47	2:43	4:45	Mar '10	6:23	2:27	5:42	Apr '10	6:44	2:28	5:10	May '10	8:44	2:16	5:29	Jun '10	10:26	1:59	5:48	Jul '10	11:32	2:14	8:44	Aug '10	9:03	2:20	9:03	Sep '10	7:57	2:07	6:27	Oct '10	6:18	2:10	5:11	Nov '10	6:39	2:08	5:33	Dec '10	7:41	2:23	7:41	Jan '11	9:37	2:04	8:36	Feb '11	11:22	2:04	6:09	Mar '11	7:27	1:57	6:03	Apr '11	7:09	2:00	6:09	May '11	7:28	2:00	6:09	
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Mar '09	6:06	2:22	4:00																																																																																																																																
Apr '09	7:43	2:32	4:00																																																																																																																																
May '09	6:08	2:31	4:34																																																																																																																																
Jun '09	5:00	2:36	3:38																																																																																																																																
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Aug '09	5:13	2:39	4:32																																																																																																																																
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Indicator	Definition	Data	Comments																																																																																																																		
		<div><p>Median Boarding Time (Adult)*</p><p>Time (hrs:min)</p><table><tr><th>Month</th><th>Median Boarding Time (hrs:min)</th></tr><tr><td>Oct '06</td><td>4:34</td></tr><tr><td>Nov '06</td><td>5:21</td></tr><tr><td>Dec '06</td><td>3:37</td></tr><tr><td>Jan '07</td><td>3:43</td></tr><tr><td>Feb '07</td><td>3:43</td></tr><tr><td>Mar '07</td><td>3:44</td></tr><tr><td>Apr '07</td><td>5:00</td></tr><tr><td>May '07</td><td>5:00</td></tr><tr><td>Jun '07</td><td>4:25</td></tr><tr><td>Jul '07</td><td>3:09</td></tr><tr><td>Aug '07</td><td>3:45</td></tr><tr><td>Sep '07</td><td>3:40</td></tr><tr><td>Oct '07</td><td>4:46</td></tr><tr><td>Nov '07</td><td>4:26</td></tr><tr><td>Dec '07</td><td>3:21</td></tr><tr><td>Jan '08</td><td>2:43</td></tr><tr><td>Feb '08</td><td>2:43</td></tr><tr><td>Mar '08</td><td>4:00</td></tr><tr><td>Apr '08</td><td>2:35</td></tr><tr><td>May '08</td><td>4:58</td></tr><tr><td>Jun '08</td><td>5:18</td></tr><tr><td>Jul '08</td><td>5:22</td></tr><tr><td>Aug '08</td><td>6:06</td></tr><tr><td>Sep '08</td><td>7:43</td></tr><tr><td>Oct '08</td><td>04:34</td></tr><tr><td>Nov '08</td><td>3:54</td></tr><tr><td>Dec '08</td><td>5:00</td></tr><tr><td>Jan '09</td><td>5:37</td></tr><tr><td>Feb '09</td><td>5:13</td></tr><tr><td>Mar '09</td><td>5:37</td></tr><tr><td>Apr '09</td><td>4:36</td></tr><tr><td>May '09</td><td>4:02</td></tr><tr><td>Jun '09</td><td>4:02</td></tr><tr><td>Jul '09</td><td>5:55</td></tr><tr><td>Aug '09</td><td>5:30</td></tr><tr><td>Sep '09</td><td>6:47</td></tr><tr><td>Oct '09</td><td>6:04</td></tr><tr><td>Nov '09</td><td>6:23</td></tr><tr><td>Dec '09</td><td>6:44</td></tr><tr><td>Jan '10</td><td>10:26</td></tr><tr><td>Feb '10</td><td>11:28</td></tr><tr><td>Mar '10</td><td>7:57</td></tr><tr><td>Apr '10</td><td>6:17</td></tr><tr><td>May '10</td><td>6:39</td></tr><tr><td>Jun '10</td><td>9:37</td></tr><tr><td>Jul '10</td><td>11:02</td></tr><tr><td>Aug '10</td><td>7:30</td></tr><tr><td>Sep '10</td><td>7:09</td></tr><tr><td>Oct '10</td><td>7:28</td></tr><tr><td>Nov '10</td><td></td></tr><tr><td>Dec '10</td><td></td></tr><tr><td>Jan '11</td><td></td></tr><tr><td>Feb '11</td><td></td></tr><tr><td>Mar '11</td><td></td></tr><tr><td>Apr '11</td><td></td></tr><tr><td>May '11</td><td></td></tr></table></div>	Month	Median Boarding Time (hrs:min)	Oct '06	4:34	Nov '06	5:21	Dec '06	3:37	Jan '07	3:43	Feb '07	3:43	Mar '07	3:44	Apr '07	5:00	May '07	5:00	Jun '07	4:25	Jul '07	3:09	Aug '07	3:45	Sep '07	3:40	Oct '07	4:46	Nov '07	4:26	Dec '07	3:21	Jan '08	2:43	Feb '08	2:43	Mar '08	4:00	Apr '08	2:35	May '08	4:58	Jun '08	5:18	Jul '08	5:22	Aug '08	6:06	Sep '08	7:43	Oct '08	04:34	Nov '08	3:54	Dec '08	5:00	Jan '09	5:37	Feb '09	5:13	Mar '09	5:37	Apr '09	4:36	May '09	4:02	Jun '09	4:02	Jul '09	5:55	Aug '09	5:30	Sep '09	6:47	Oct '09	6:04	Nov '09	6:23	Dec '09	6:44	Jan '10	10:26	Feb '10	11:28	Mar '10	7:57	Apr '10	6:17	May '10	6:39	Jun '10	9:37	Jul '10	11:02	Aug '10	7:30	Sep '10	7:09	Oct '10	7:28	Nov '10		Dec '10		Jan '11		Feb '11		Mar '11		Apr '11		May '11		
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Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
2b. ED Wait Time	<p>ED Wait Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean.</p> <p><u>Definition:</u> Sum of all wait time values during the monthly reporting period divided by the total number of values.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">Average ED Wait Time</p> <p>Legend: ◆ Adult ■ Peds ▲ Total</p> <p>Adult Wait Time : *Excludes Psych, Pediatric, Observation Unit, and Jail patients</p> <p>Total ED Wait time: *Excludes Psych, Observation Unit, and Jail</p> <p>May '11 data is Preliminary data</p>	

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Indicator	Definition	Data	Comments
Indicator #2 - Emergency Department Metrics			
<p>2c.</p> <p>Left Without Being Seen (LWBS)</p> <p>*Harris Rodde Indicator</p>	<p>LWBS: The total number of patients who left the ED without being seen by a physician reported as a percentage of all ED visits.</p> <p>Calculation: The total number of patients who left the ED without being seen divided by the total number of ED patient visits on a monthly basis.</p> <p>Source of Data: Affinity</p> <p>Target: No target value. Lower numbers are better.</p>	<p style="text-align: center;">Left Without Being Seen</p> <p style="text-align: center;">May '11 data is Preliminary data</p>	

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Indicator #2 - Emergency Department Metrics																																																																																																																					
2d. ED Diversion	<p>ED Diversion: A percentage measure of the time the ED diverts ambulance traffic away from the ED, reported as a function of the reason for diversion on a monthly basis.</p> <p>Calculation: The total number of hours of ED diversion for a specific reason divided by the total number of available hours in a month.</p> <p>Source of Data: ReddiNet</p>	<p>Diversion of ALS Units due to ED Saturation</p> <table border="1"><thead><tr><th>Month</th><th>% on Diversion</th></tr></thead><tbody><tr><td>Oct '06</td><td>49</td></tr><tr><td>Nov '06</td><td>42</td></tr><tr><td>Dec '06</td><td>31</td></tr><tr><td>Jan '07</td><td>38</td></tr><tr><td>Feb '07</td><td>45</td></tr><tr><td>Mar '07</td><td>42</td></tr><tr><td>Apr '07</td><td>38</td></tr><tr><td>May '07</td><td>31</td></tr><tr><td>Jun '07</td><td>32</td></tr><tr><td>Jul '07</td><td>34</td></tr><tr><td>Aug '07</td><td>28</td></tr><tr><td>Sep '07</td><td>22</td></tr><tr><td>Oct '07</td><td>21</td></tr><tr><td>Nov '07</td><td>25</td></tr><tr><td>Dec '07</td><td>52</td></tr><tr><td>Jan '08</td><td>51</td></tr><tr><td>Feb '08</td><td>51</td></tr><tr><td>Mar '08</td><td>30</td></tr><tr><td>Apr '08</td><td>23</td></tr><tr><td>May '08</td><td>25</td></tr><tr><td>Jun '08</td><td>42</td></tr><tr><td>Jul '08</td><td>50</td></tr><tr><td>Aug '08</td><td>51</td></tr><tr><td>Sep '08</td><td>50</td></tr><tr><td>Oct '08</td><td>40</td></tr><tr><td>Nov '08</td><td>58</td></tr><tr><td>Dec '08</td><td>52</td></tr><tr><td>Jan '09</td><td>55</td></tr><tr><td>Feb '09</td><td>58</td></tr><tr><td>Mar '09</td><td>35</td></tr><tr><td>Apr '09</td><td>35</td></tr><tr><td>May '09</td><td>63</td></tr><tr><td>Jun '09</td><td>52</td></tr><tr><td>Jul '09</td><td>51</td></tr><tr><td>Aug '09</td><td>59</td></tr><tr><td>Sep '09</td><td>41</td></tr><tr><td>Oct '09</td><td>32</td></tr><tr><td>Nov '09</td><td>43</td></tr><tr><td>Dec '09</td><td>55</td></tr><tr><td>Jan '10</td><td>61</td></tr><tr><td>Feb '10</td><td>59</td></tr><tr><td>Mar '10</td><td>59</td></tr><tr><td>Apr '10</td><td>69</td></tr><tr><td>May '10</td><td>75</td></tr><tr><td>Jun '10</td><td>81</td></tr><tr><td>Jul '10</td><td>72</td></tr><tr><td>Aug '10</td><td>53</td></tr><tr><td>Sep '10</td><td>62</td></tr><tr><td>Oct '10</td><td>79</td></tr><tr><td>Nov '10</td><td>77</td></tr><tr><td>Dec '10</td><td>74</td></tr><tr><td>Jan '11</td><td>61</td></tr><tr><td>Feb '11</td><td>63</td></tr><tr><td>Mar '11</td><td>61</td></tr><tr><td>Apr '11</td><td>61</td></tr><tr><td>May '11</td><td>61</td></tr></tbody></table>	Month	% on Diversion	Oct '06	49	Nov '06	42	Dec '06	31	Jan '07	38	Feb '07	45	Mar '07	42	Apr '07	38	May '07	31	Jun '07	32	Jul '07	34	Aug '07	28	Sep '07	22	Oct '07	21	Nov '07	25	Dec '07	52	Jan '08	51	Feb '08	51	Mar '08	30	Apr '08	23	May '08	25	Jun '08	42	Jul '08	50	Aug '08	51	Sep '08	50	Oct '08	40	Nov '08	58	Dec '08	52	Jan '09	55	Feb '09	58	Mar '09	35	Apr '09	35	May '09	63	Jun '09	52	Jul '09	51	Aug '09	59	Sep '09	41	Oct '09	32	Nov '09	43	Dec '09	55	Jan '10	61	Feb '10	59	Mar '10	59	Apr '10	69	May '10	75	Jun '10	81	Jul '10	72	Aug '10	53	Sep '10	62	Oct '10	79	Nov '10	77	Dec '10	74	Jan '11	61	Feb '11	63	Mar '11	61	Apr '11	61	May '11	61	<p>This is slightly lower than the before move diversion history which generally ranged between 50-60%.</p> <p>Key points:</p> <ul style="list-style-type: none">-- Diversion is for paramedic runs only; Basic Life Support ambulances still arrive.-- When diversion is requested but all hospitals in the area are on diversion, patients go to the closest hospital. Therefore, ambulances often arrive while "on diversion".
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Indicator	Definition	Data	Comments
2e. Surge Report		<p style="text-align: center;">Crowding Level Comparison</p> <div style="display: flex; justify-content: space-around;"> New Facility Surge Plan Suspended New Facility Surge Plan Operational </div> <p style="text-align: center;"> ■ Dangerously OC ■ Severely OC ■ OverCrowded ■ Extremely Busy ■ Busy ■ Not Busy </p>	

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Indicator	Definition	Data	Comments		
Indicator #3 – Trends for Patient Diversions and Transfers & #4 – Transfers to Rancho Los Amigos Metrics					
3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers	Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units.	Month of May '11			
	Data Source: Manual record keeping. Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.	Referrals from ER:			
			Med/Surg	Acute Stroke	Total
		# Met transfer criteria	39	NA	-
		# Referred to RLAH	37	29	66
		# Transfers	37	29	66
		# Denied	0	NA	-
		# Cancelled	2*	NA	-
		# Patients refused*	1	NA	-
		Referrals from Inpatients:			
	Med/Surg	Acute Stroke	Total		
# Met transfer criteria	10	NA	-		
# Referred to RLAH	10	2	12		
# Transfers	10	2	12		
# Denied	0	NA	-		
# Cancelled	0*	NA	-		
# Patients refused*	0	NA	-		
Other /Pending	0	NA	-		

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		<div><div><h3>Rancho Med Surg Transfers Workload</h3><table><thead><tr><th>Month</th><th>ER</th><th>Inpt</th></tr></thead><tbody><tr><td>Nov '08</td><td>8</td><td>27</td></tr><tr><td>Dec '08</td><td>10</td><td>28</td></tr><tr><td>Jan '09</td><td>26</td><td>29</td></tr><tr><td>Feb '09</td><td>24</td><td>26</td></tr><tr><td>Mar '09</td><td>32</td><td>24</td></tr><tr><td>Apr '09</td><td>27</td><td>24</td></tr><tr><td>May '09</td><td>34</td><td>27</td></tr><tr><td>Jun '09</td><td>24</td><td>27</td></tr><tr><td>Jul '09</td><td>54</td><td>14</td></tr><tr><td>Aug '09</td><td>24</td><td>24</td></tr><tr><td>Sep '09</td><td>59</td><td>25</td></tr><tr><td>Oct '09</td><td>49</td><td>25</td></tr><tr><td>Nov '09</td><td>52</td><td>20</td></tr><tr><td>Dec '09</td><td>39</td><td>18</td></tr><tr><td>Jan '10</td><td>50</td><td>20</td></tr><tr><td>Feb '10</td><td>48</td><td>20</td></tr><tr><td>Mar '10</td><td>52</td><td>24</td></tr><tr><td>Apr '10</td><td>33</td><td>24</td></tr><tr><td>May '10</td><td>36</td><td>21</td></tr><tr><td>Jun '10</td><td>49</td><td>16</td></tr><tr><td>Jul '10</td><td>41</td><td>20</td></tr><tr><td>Aug '10</td><td>47</td><td>21</td></tr><tr><td>Sep '10</td><td>49</td><td>23</td></tr><tr><td>Oct '10</td><td>48</td><td>21</td></tr><tr><td>Nov '10</td><td>37</td><td>16</td></tr><tr><td>Dec '10</td><td>35</td><td>5</td></tr><tr><td>Jan '11</td><td>45</td><td>4</td></tr><tr><td>Feb '11</td><td>49</td><td>5</td></tr><tr><td>Mar '11</td><td>65</td><td>10</td></tr><tr><td>Apr '11</td><td>48</td><td>11</td></tr><tr><td>May '11</td><td>40</td><td>10</td></tr></tbody></table></div><div><h3>Patients Transferred Out</h3><table><thead><tr><th>Month</th><th>Other Hospitals</th><th>Rancho</th></tr></thead><tbody><tr><td>Nov '08</td><td>14</td><td>59</td></tr><tr><td>Dec '08</td><td>20</td><td>68</td></tr><tr><td>Jan '09</td><td>14</td><td>79</td></tr><tr><td>Feb '09</td><td>18</td><td>77</td></tr><tr><td>Mar '09</td><td>29</td><td>80</td></tr><tr><td>Apr '09</td><td>35</td><td>82</td></tr><tr><td>May '09</td><td>37</td><td>94</td></tr><tr><td>Jun '09</td><td>32</td><td>101</td></tr><tr><td>Jul '09</td><td>33</td><td>113</td></tr><tr><td>Aug '09</td><td>36</td><td>99</td></tr><tr><td>Sep '09</td><td>58</td><td>96</td></tr><tr><td>Oct '09</td><td>62</td><td>99</td></tr><tr><td>Nov '09</td><td>70</td><td>111</td></tr><tr><td>Dec '09</td><td>68</td><td>90</td></tr><tr><td>Jan '10</td><td>52</td><td>101</td></tr><tr><td>Feb '10</td><td>88</td><td>93</td></tr><tr><td>Mar '10</td><td>81</td><td>89</td></tr><tr><td>Apr '10</td><td>83</td><td>87</td></tr><tr><td>May '10</td><td>111</td><td>111</td></tr><tr><td>Jun '10</td><td>98</td><td>121</td></tr><tr><td>Jul '10</td><td>84</td><td>99</td></tr><tr><td>Aug '10</td><td>90</td><td>102</td></tr><tr><td>Sep '10</td><td>86</td><td>86</td></tr><tr><td>Oct '10</td><td>85</td><td>94</td></tr><tr><td>Nov '10</td><td>81</td><td>86</td></tr><tr><td>Dec '10</td><td>69</td><td>90</td></tr><tr><td>Jan '11</td><td>139</td><td>96</td></tr><tr><td>Feb '11</td><td>109</td><td>97</td></tr><tr><td>Mar '11</td><td>128</td><td>84</td></tr><tr><td>Apr '11</td><td>137</td><td>78</td></tr></tbody></table></div><p>Data was revised to reflect total # of patients (including stroke patients) referred to Rancho</p></div>	Month	ER	Inpt	Nov '08	8	27	Dec '08	10	28	Jan '09	26	29	Feb '09	24	26	Mar '09	32	24	Apr '09	27	24	May '09	34	27	Jun '09	24	27	Jul '09	54	14	Aug '09	24	24	Sep '09	59	25	Oct '09	49	25	Nov '09	52	20	Dec '09	39	18	Jan '10	50	20	Feb '10	48	20	Mar '10	52	24	Apr '10	33	24	May '10	36	21	Jun '10	49	16	Jul '10	41	20	Aug '10	47	21	Sep '10	49	23	Oct '10	48	21	Nov '10	37	16	Dec '10	35	5	Jan '11	45	4	Feb '11	49	5	Mar '11	65	10	Apr '11	48	11	May '11	40	10	Month	Other Hospitals	Rancho	Nov '08	14	59	Dec '08	20	68	Jan '09	14	79	Feb '09	18	77	Mar '09	29	80	Apr '09	35	82	May '09	37	94	Jun '09	32	101	Jul '09	33	113	Aug '09	36	99	Sep '09	58	96	Oct '09	62	99	Nov '09	70	111	Dec '09	68	90	Jan '10	52	101	Feb '10	88	93	Mar '10	81	89	Apr '10	83	87	May '10	111	111	Jun '10	98	121	Jul '10	84	99	Aug '10	90	102	Sep '10	86	86	Oct '10	85	94	Nov '10	81	86	Dec '10	69	90	Jan '11	139	96	Feb '11	109	97	Mar '11	128	84	Apr '11	137	78	
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LAC+USC Medical Center
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Indicator	Definition	Data	Comments
Indicator #5 – Harris Rodde Indicators			
5. Average Length of Stay (ALOS) *Harris Rodde Indicator	<p>LOS: The difference between discharge date and the admission date or 1 if the 2 dates are the same.</p> <p>Total LOS:</p> <p>Calculation: ALOS is the arithmetic mean calculated by dividing the Total LOS by the Total # of discharges in the monthly reporting period, rounded off to one decimal place.</p> <p>Source of Data: Affinity</p> <p>Target: <5.5 days</p>	<p style="text-align: center;">ALOS</p> <p style="text-align: center;"> ◆ Target ALOS ■ Actual ALOS </p> <p>*Healthcare Network ALOS - Preliminary data pending Auditor-Controller validation</p>	<p>Overall trend in ALOS for the 2-year period prior to the move reduced to a low range of 4.7 – 5.5 days in 2008. Immediately prior to the move, the ALOS increased as the lower acuity patients were transferred to other facilities. This trend may continue depending on number of transfers.</p> <p>*As of July 2010 with the consolidation of Ingleside and Hawkins, all psychiatric services are now included.</p> <p>There were 9 patients discharged in Mar, 2011 with LOS > 100. Without the effect of these 5, ALOS would have been 5.9 rather than 6.4</p>

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Indicator	Definition	Data					Comments
Indicator #6 – Pediatric Metrics							
6. Pediatric Bed Census and Occupancy (%) Pediatric ICU (PICU) Neonatal ICU (NICU) Pediatric Unit Adolescent Unit	Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a designated pediatric ward. Occupancy: The total number of admitted pediatric inpatients divided by the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)	
		Nov-08	56%	54%	50%	33%	
		Dec-08	52%	60%	60%	40%	
		Jan-09	52%	68%	70%	75%	
		Feb-09	50%	80%	80%	85%	
		Mar-09	57%	72%	70%	80%	
		Apr-09	57%	60%	60%	75%	
		Jun-09	60%	64%	60%	75%	
		Jul-09	57%	72%	60%	80%	
		Aug-09	55%	64%	60%	80%	
		Sep-09	55%	68%	70%	80%	
		Oct-09	45%	60%	60%	80%	
		Nov-09	35%	64%	70%	70%	
		Dec-09	40%	64%	70%	65%	
		Feb -10	65%	84%	80%	80%	
		Mar -10	65%	68%	60%	75%	
		Apr-10	60%	64%	60%	80%	
		May -10	67.5%	68%	80%	80%	
		Jun -10	65%	64%	70%	80%	
		Jul -10	60%	68%	80%	85%	
		Aug -10	62%	68%	60%	85%	
		Sep -10	72.5%	60%	60%	80%	
		Oct -10	60%	60%	60%	75%	
		Nov-10	67.5%	48%	50%	70%	
		Dec -10	62%	60%	50%	65%	
		Jan -11	55%	60%	70%	70%	
		Feb -11	57%	68%	80%	80%	
		Mar- 11	57%	60%	70%	75%	
		Apr-11	55%	64%	50%	75%	
		May -11	57%	56%	50%	80%	